

09 September 2020 at 12.00 pm

This meeting will be held virtually via Zoom,
and live streamed here:

https://www.youtube.com/channel/UCIT1f_F5OfvTzxjZk6Zqn6g

Despatched: 28.08.20



Health Liaison Board

Membership:

Chairman, Cllr. Piper; Vice-Chairman, Cllr. Parkin
Cllrs. Dr. Canet, Perry Cole, G. Darrington, Foster, Harrison and Hunter

Agenda

There are no fire drills planned. If the fire alarm is activated, which is a continuous siren with a flashing red light, please leave the building immediately, following the fire exit signs.

	Pages	Contact
Apologies for Absence		
1. Minutes To agree the Minutes of the meeting of the Board held on 5 February 2020, as a correct record.	(Pages 1 - 4)	
2. Declarations of Interest Any interests not already registered.		
3. Actions from the previous meeting	(Pages 5 - 6)	
4. Update on Health Integrated Care Partnerships	(Pages 7 - 10)	Hayley Brooks Tel: 01732 227272
5. Update on the Sevenoaks Area Dementia Friendly Communities Forum	(Pages 11 - 12)	Hayley Brooks Tel: 01732 227272
6. Update on Sevenoaks Men's Shed Project	(Pages 13 - 16)	Hayley Brooks Tel: 01732 227272
7. Update of Local Care Plans	(Pages 17 - 26)	Hayley Brooks Tel: 01732 227272
8. Update on Clinical Commissioning Group (CCG) District Nursing Services	(Pages 27 - 28)	Hayley Brooks Tel: 01732 227272
9. Updates from Members		

10. **Workplan**

(Pages 29 - 30)

EXEMPT INFORMATION

At the time of preparing this agenda there were no exempt items. During any such items which may arise the meeting is likely NOT to be open to the public.

If you wish to obtain further factual information on any of the agenda items listed above, please contact the named officer prior to the day of the meeting.

Should you need this agenda or any of the reports in a different format, or have any other queries concerning this agenda or the meeting please contact Democratic Services on 01732 227000 or democratic.services@sevenoaks.gov.uk.

HEALTH LIAISON BOARD

Minutes of the meeting held on 5 February 2020 commencing at 12.00 pm

Present: Cllr. Piper (Chairman)

Cllr. Parkin (Vice Chairman)

Cllrs. Dr. Canet, Perry Cole, G. Darrington, Foster and Parkin

Apologies for absence were received from Cllrs. Harrison and Hunter

Cllrs. P. Darrington, Dyball and Griffiths were also present.

22. Minutes

Resolved: That the Minutes of the Health Liaison Board held on 6 November be approved and signed by the Chairman as a correct record.

23. Declarations of Interest

No additional declarations of interest were made.

24. Action from Previous Meeting

There were none.

25. Update on Patient Transport Services

The Chairman welcomed Tom Maidman, Manager of G4S Patient Transport Services and James Ransom, Head of Surgical Elective Care at West Kent CCG, who was the lead Commissioner of the Service to the meeting. A [supplementary agenda](#) with additional information from G4S had been circulated. The non-emergency patient transport service had been provided by G4S across Kent and Medway CCGs since July 2016. Following a rebasing exercise in March 2018, supported by the CCG, there was a deployment of additional staff and vehicles which resulted in improved service levels and performance stabilisation by merging Kent & Medway, Darent Valley Hospital and Renal patients.

The data provided covered the period of November 2018 to November 2019. On average 27,000 journeys a month were carried out and the contract was the largest of its kind due to the number of residents. Members looked at the key performance indicators and were advised that the minimum standards expected was 80% for on time arrivals and not more than 75 minutes early for outpatient arrivals.

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Health Liaison Board - 5 February 2020

Members discussed the figures and asked questions of clarification. In response, Members were advised that during November 2019, the minimum standard had dropped to below the 80% target and this was due to one of the larger hospitals in Kent dealing with an emergency situation. As a result, those patients who were fit enough, were being discharged earlier which had a knock on effect for those requiring patient transport services. There were also road blocks which also had an impact.

The meeting was advised that it would not be possible to have a standard of 100% for outpatient arrivals, as there were too many variables outside the control of the team. To ensure that standards and patient expectations were met, calls were made the day before the journey to confirm that travel was still required and the collection time. A call or text to confirm that the driver was on route was also made. All vehicles were tracked and once on the ambulance the Hospital Liaison Officer was notified.

The Manager of G4S Patient Transport Services advised that in November 2019 there were 6 missed appointment time slots. If the appointment was missed due to the travel, there would be an assessment carried out for the risk of harm and the patients, in most cases, would be seen at the next available appointment slot. Missed appointments were reported weekly to the Commissioners.

In response to questions regarding journeys made from the hospital to home, Members were advised that no more than 1% would wait more than 4 hours for pick up. The Head of Surgical Elective Care advised that hospital discharge could take a variable amount of time due to staffing or other issues. It was acknowledged that waiting over 4 hours for pickup was a long time and it was hope that this would continue to improve.

Members discussed that need for designated collection and drop of points in hospitals which would help make the transition easier.

Action 1: For the Head of Housing and Health to write a letter to Maidstone and Tunbridge Wells Hospital for a designated and signed area for patients pick up and drop off.

In response to a question, Members were advised that if a patient were to require medical care on the journey, a provision could be provided for the patients escort to be there. There was a criteria that had to be met as it was a space that a patient required being taken up. Journeys were based on patients pick up and drop off requirements.

Members discussed the complaints figures provided and noted that over the 18 month period the number of complaints had dropped. This was due to the steps taken from when the initial contract started and the figures did not necessarily represent every journey travel by patients as some renal patients would not complete a survey every time G4S was used. Members were also advised that in the event of adverse weather a decision would be taken 7 days in advance whether the journeys were necessary. It would be a decision taken by the Commissioners

for which appointments needed to be met. A majority of the ambulances did not have air suspension and were in the process of being replaced.

The Manager of G4S Patient Transport Services agreed to provide Members with additional information including the escort criteria, West Kent Performance figures, mileage bands, and the patient criteria for G4S travel.

The Board thanked and showed their appreciation to the Manager of G4S Patient Transport Services and the Head of Elective Surgical care for their attendance.

Resolved: That the report and update be noted.

At 1pm the Chairman adjourned for the comfort of Members and Officers and at 1.10pm the meeting reconvened.

CHANGE IN ORDER OF AGENDA ITEMS

The Chairman, with the Board's agreement moved agenda items 5 and 6 to follow after agenda item 9.

26. Update on NHS Urgent Care Services in Dartford, Gravesham & Swanley

The Committee considered the report which detailed the requirement for all areas in England to have Urgent Treatment Centres offering the same NHS Services in a timely manner. An extra-ordinary meeting of the (DGS) Dartford, Gravesham and Swanley CCG took place on 16 January 2020, and Members were updated by Cllr Perry Cole on the new location of the NHS urgent care services.

Members were informed that Cllr Perry Cole's notes had been published in the supplementary agenda and that, following a large number of mixed responses the consultation had received, a third option was discussed. It was highlighted that Bexley Health Overview & Scrutiny Committee had raised concerns over the further impact to their CCG if the DGS CCG were to conclude that the Gravesend Community Hospital site be chosen as the location for the new Urgent Treatment Centre. Other themes that emerged from the responses included proximity to sites, traffic, public transport and cost of parking.

As a result of feedback, a third option was agreed. As part of a networked urgent care services model, there would be Urgent Treatment Centres at Gravesham Community Hospital and one co-located with A&E at Darent Valley Hospital which would provide additional critical care.

It was expected that the two linked Urgent Treatment Centres would be in place by summer 2020 as part of the first phase towards fully networked sites providing 'joined up' urgent care services for the people of Dartford, Gravesham and Swanley.

Members expressed concern over whether there would be enough staff to cover the two sites.

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The Chairman thanked Cllr Perry Cole for the update.

Resolved: That the report be noted.

27. Updates from Members

The Chairman tabled the amount of money received from section 106 agreements and how this was spent. He advised that he had also queried whether there was an increase in GP numbers rather than just facilities. He also informed the Board, that he had recently been a user of the 'Hospital at Home Service'. It was a well-developed service which was particularly helpful for those who had extra support at home, rather than having to be in hospital.

Members discussed their concerns with staff shortages and retention of staff. Wages and hours of work were also discussed and members queried the number of GP vacancies and support workers within the district. Members discussed CCG Board meetings and whether any Member of the Board would wish to attend.

Action 2: For the Head of Housing and Health to circulate the future dates of the CCG Governing Body meetings.

28. Workplan

It was agreed that the Men's Shed project, would be invited to attend the June meeting of the Board and GP Finance would be extended to include work force planning.

29. Update on Local Care Plans

This item was deferred to a future meeting of the Board, to allow for the Clinical Commissioning Groups (CCGs) to attend.

30. Update on CCG District Nursing Services

This item was deferred to a future meeting of the Board, to allow for the Clinical Commissioning Groups (CCGs) to attend.

THE MEETING WAS CONCLUDED AT 2.00 PM

CHAIRMAN

ACTIONS FROM THE MEETING HELD ON 5 February 2020 (as at 26.08.20)

Action	Description	Status	Contact Officer
Action 1	For the Head of Housing and Health to write a letter to Maidstone and Tunbridge Wells Hospital for a designated and signed area for patients pick up and drop off.	Awaiting response from MTW Hospital Trust	Hayley Brooks Ext. 7272
Action 2	For the Head of Housing and Health to circulate the future dates of the CCG Governing Body meetings	There is now one CCG for the whole of Kent & Medway, its Governing Body meetings at usually the last Thursday of each month. Details of future meetings can be found at http://www.kentandmedwayccg.nhs.uk/news-and-events/events/event-details?occurrenceID=340	Hayley Brooks Ext. 7272

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UPDATE ON HEALTH INTEGRATED CARE PARTNERSHIPS

Health Liaison Board - 9 September 2020

Report of Chief Officer People and Places

Status: For Information

Key Decision: No

Executive Summary: This report provides Members with an update on the work of NHS Kent & Medway Clinical Commissioning Group (CCG) to develop Integrated Care Partnerships in Dartford, Gravesham and Swanley (DGS) and West Kent.

This report supports the Key Aim of providing the right support at the right time, reducing health inequalities and improving health and wellbeing for all, priorities within the Community Plan

Portfolio Holder Cllr. Kevin Maskell

Contact Officer Hayley Brooks Ext. 7272

Recommendation to Housing and Health Advisory Committee: That the information in the report be noted.

Introduction and Background

- 1 NHS Kent and Medway Clinical Commissioning Group (CCG) is the NHS organisation that plans and buys healthcare services to meet the needs of 1.8m people living across Kent and Medway. The new CCG was created in 2020 from a merger of eight smaller CCGs. This includes the two CCGs that cover Sevenoaks District which are Dartford, Gravesham and Swanley known as DGS (covering Swanley and northern parishes) and West Kent (covering central and south parts of the District as well as Tunbridge Wells, Tonbridge & Malling and Maidstone).
- 2 The new CCG has developed four Integrated Care Partnerships (ICPs) across Kent to bring together all health related organisations in local areas to work as one. The four ICP areas are: West Kent, DGS, East Kent and Medway and Swale. The Partnerships design and deliver local health and care services to meet the needs of local populations.
- 3 The ICPs aim to bring together group of GP's (called Primary Care Networks - PCNs), community health, mental health, social care, hospital and voluntary services in each local area to offer personalised and co-ordinated local health and social care services. ICP's also want healthcare providers to work more

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closely with local councils, therefore local councils are represented on each ICP. The Partnerships will work together to plan and deliver local services, focus services on areas of greatest need, helping to reduce health inequalities and improve life expectancy of local people.

- 4 Each ICP has a Partnership Board, advisory boards, an operational steering group, elected Members forums and a number of officer sub groups focusing on priority work streams.
- 5 The Council's Portfolio Holder of Housing and Health sits on the Elected Members' Forums and this enables Members to have an input into what services are developed locally. This Council is also represented by officers on each Partnership Board and work stream sub groups as appropriate.
- 6 DGS ICP covers a population of around 260,000. The Partnership aims to reduce health inequalities and provide the right support for local people to live well and stay well. When someone is unwell, they want to support them to self-care where possible and access the right care and support in the right place when needed.
- 7 West Kent ICP covers a population of about 464,000 people. Key priorities for the partnership are to look at where best to focus their efforts to make the biggest improvements in delivering high-quality services to local people.
- 8 Representatives from West Kent and DGS ICPs will update Members at the meeting on the work being developed by each ICP.

Key Implications

Financial

There are no financial implications for the Council associated to this report.

Legal Implications and Risk Assessment Statement.

There are no legal implications for the Council associated to this report.

Equality Assessment

No decision is required as part of this paper and therefore no perceived impact on end users.

Conclusions

For Members to note the work of the NHS Kent and Medway Clinical Commissioning Group to deliver Integrated Care Partnerships locally, presented by CCG representatives.

Appendices

None

Background Papers:

Further information on Integrated Care Partnerships can be found at:

<https://www.kentandmedwayccg.nhs.uk/about-us/who-we-are/integrated-care-partnerships>

Sarah Robson

Chief Officer People and Places

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UPDATE ON THE SEVENOAKS AREA DEMENTIA FRIENDLY COMMUNITIES FORUM

Health Liaison Board - 9 September 2020

Report of Chief Officer People and Places

Status: For Information

Key Decision: No

Executive Summary: This report provides Members with an update on the work of the Sevenoaks Area Dementia Friendly Communities Forum

This report supports the Key Aim of providing the right support at the right time, reducing health inequalities and improving health and wellbeing for all, priorities within the Community Plan

Portfolio Holder Cllr. Kevin Maskell

Contact Officer Hayley Brooks Ext. 7272

Recommendation to Housing and Health Advisory Committee: That the information in the report be noted.

Introduction and Background

- 1 In March 2012, the Prime Minister sought to boost the impact of the National Dementia Strategy 'Living Well with Dementia' by issuing a local call for action on dementia. One aspect of the challenge was that local communities and organisations needed to do more to become dementia-friendly.
- 2 As part of this campaign, in 2014 the Kent Dementia Action Alliance was formed, bringing together Kent based organisations to work together to better meet the needs of people with dementia and their families/carers. Each local council was asked to set up community-led Dementia Friendly Forums to lead on this work locally.
- 3 This Council worked with local voluntary and community organisations and the Sevenoaks Area Dementia Friendly Communities Forum (SADFC) was formed in July 2014. SADFC works with a range of key partners and local people to develop an awareness of dementia and develop/promote dementia friendly activities and services locally across the Sevenoaks District. The Forum's aim is to support people living with dementia and their families/carers to live well and safely in Sevenoaks District.

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- 4 The Forum has been extremely successful over the years in raising awareness of dementia and setting up new local projects and services, some of which include:
- An annual ‘Run, Walk or Push against Dementia’ Running events with over 500 participants per year;
 - Forget-Me-Note Dementia services such as cafes, singing groups and cinema screenings;
 - Dementia Friendly Business Award at the Council’s Community & Voluntary Awards;
 - ‘Coping with Dementia’ events for families and carers;
- 5 A representative from SADFC will update Members at the meeting on this work.

Key Implications

Financial

There are no financial implications for the Council associated to this report.

Legal Implications and Risk Assessment Statement.

There are no legal implications for the Council associated to this report.

Equality Assessment

No decision is required as part of this paper and therefore no perceived impact on end users.

Conclusions

For Members to note the work of the Sevenoaks Area Dementia Friendly Communities Forum, presented by a representative from the Forum.

Appendices

Background Papers:

None

‘Living Well with Dementia: A National Dementia Strategy’ can be found at:

<https://www.gov.uk/government/news/living-well-with-dementia-a-national-dementia-strategy>

Kent Dementia Action Alliance information can be found at:

<http://dementiafriendlykent.org.uk/>

Sarah Robson

Chief Officer People and Places

UPDATE ON SEVENOAKS MEN'S SHED PROJECT

Health Liaison Board - 9 September 2020

Report of Chief Officer People and Places

Status: For Information

Key Decision: No

Executive Summary: This report provides Members with an update on the Men's Shed project in Sevenoaks District.

This report supports the Key Aim of providing the right support at the right time, reducing health inequalities and improving health and wellbeing for all, priorities in the Community Plan

Portfolio Holder Cllr. Kevin Maskell

Contact Officer Hayley Brooks Ext. 7272

Recommendation to Housing and Health Advisory Committee: That the information in the report be noted.

Introduction and Background

- 1 In 2013, the UK Men's Shed Association was formed. The aim behind the Shed movement was to support local people to thrive in informal community based spaces, in the company of others and through engaging in practical activities within their own community. Although the projects were initially aimed at retired men, all members of local communities are welcome to take part.
- 2 At a Shed, local people can take part in practical group activities such as work-working and gardening, sharing and learning new skills and therefore improving the overall health and wellbeing of local people. The one thing that all sheds share is their concept of providing a safe place for likeminded people to come together for a sense of belonging.
- 3 In 2016, this Council worked in partnership with West Kent Communities (the charity arm of West Kent Housing) and Kent County Council, as part of the Kent Shed network, to set up the first Men's Shed in Sevenoaks District.
- 4 The project was initially set up with start-up funding from Kent County Council. This Council has supported the project to develop its own constitution, so it can apply for other external funding for equipment, training and supplies.

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- 5 This Shed Project offers a woodwork workshop based in the West Kent Housing's Abacus Furniture Project in Sevenoaks. It provides a place where people with a similar interest can come together, make social connections, build friendships and have fun.
- 6 The 'Shedders' work in partnership with West Kent Housing, helping to upcycle and repair donated furniture, getting it ready for re-sale through the Abacus Furniture Project. The Abacus Furniture Project provides essential furniture items at low cost to local vulnerable families.
- 7 The project also works with local schools and community organisations, building wooden items on request such as bird and bat boxes, garden furniture, handmade doors, planters and outdoor benches. They have also designed bird box kits for primary school students to make themselves. The Project uses recycled old timber, unwanted/broken furniture and wood offcuts donated from local timber companies to create their products.
- 8 The Shed normally meets twice a week at the workshop, obviously during the COVID-19 pandemic, the project has been closed, but the Shedders are looking forward to getting back to work when Abacus reopens this month.
- 9 Representatives from the Sevenoaks Men's Shed Project will attend the meeting to update Members on this project.

Key Implications

Financial

There are no financial implications for the Council associated to this report.

Legal Implications and Risk Assessment Statement.

There are no legal implications for the Council associated to this report.

Equality Assessment

No decision is required as part of this paper and therefore no perceived impact on end users.

Conclusions

For Members to note details of the Sevenoaks Men's Shed Project, presented by a representative from the Project.

Appendices

None

Background Papers:

Further information can be found at:

Sevenoaks Shed Project -
<https://shedsevenoaks.weebly.com/>

UK Men's Shed Association -
<https://menssheds.org.uk>

Kent Sheds - <https://www.kentsheds.org>

Sarah Robson
Chief Officer People and Places

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UPDATE ON LOCAL CARE PLANS

Health Liaison Board - 9 September 2020

Report of Chief Officer People and Places

Status: For Information

Key Decision: No

Executive Summary: This report provides Members with an update on the work of West Kent and Dartford, Gravesham and Swanley (DGS) Clinical Commissioning Groups (CCGs) to deliver Local Care Plans across the District

This report supports the Key Aim of providing the right support at the right time, reducing health inequalities and improving health and wellbeing for all, priorities within the Community Plan

Portfolio Holder Cllr. Kevin Maskell

Contact Officer Hayley Brooks Ext. 7272

Recommendation to Housing and Health Advisory Committee: That the information in the report be noted.

Introduction and Background

1 Local Care means better access to care and support in people's own communities where possible, rather than in a main hospital. In 2017, the NHS Next Steps on Five Year Forward View sets out the NHS' main national service priorities and practical action that will be taken. Local Care Plans aim to respond to this and include:

- Support for GP practices to deliver quality care and services;
- People with less severe conditions can access urgent care without attending A&E;
- Improving prevention and care for patients' mental and physical health;
- Better integration of GP, community health, mental health and hospital services;
- More joined up working with home and community based services.

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- 2 Both CCG's have been working with key local partners, across Sevenoaks District and the wider CCG area, to deliver Local Care Plans to meet the needs of local people. This work includes:
 - Considering the needs of our population, its projected growth and what workforce is needed to deliver services, alongside what is safe, cost effective and sustainable;
 - Working very closely with partners in the NHS, local councils and the voluntary sector
 - Design services around the needs of local people.
- 3 Some of the initiatives being developed to deliver local care include: multi-disciplinary teams (teams of professionals working together to provide people with complex needs with the best care); care navigation services; Local Health Hubs; rapid response and community/home based services.
- 4 Representatives from West Kent and DGS CCG's will update Members at the meeting on this work and the initiatives being implemented.

Key Implications

Financial

There are no financial implications for the Council associated to this report.

Legal Implications and Risk Assessment Statement.

There are no legal implications for the Council associated to this report.

Equality Assessment

No decision is required as part of this paper and therefore no perceived impact on end users.

Conclusions

For Members to note the work of West Kent and DGS Clinical Commissioning Groups to deliver Local Care Plans, presented by CCG representatives.

Appendices

Appendix 1 - ['Local Care in West Kent - How things are changing' leaflet](#)

Background Papers:

DGS CCG 'Improving Local Care':
<https://www.dartfordgraveshamswanleyccg.nhs.uk/project/improving-local-care/>

West Kent CCG Local Care Plan -
<https://www.westkentccg.nhs.uk/about-us/local-care-plan/>

Sarah Robson
Chief Officer People and Places

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Local care in West Kent

How things are changing

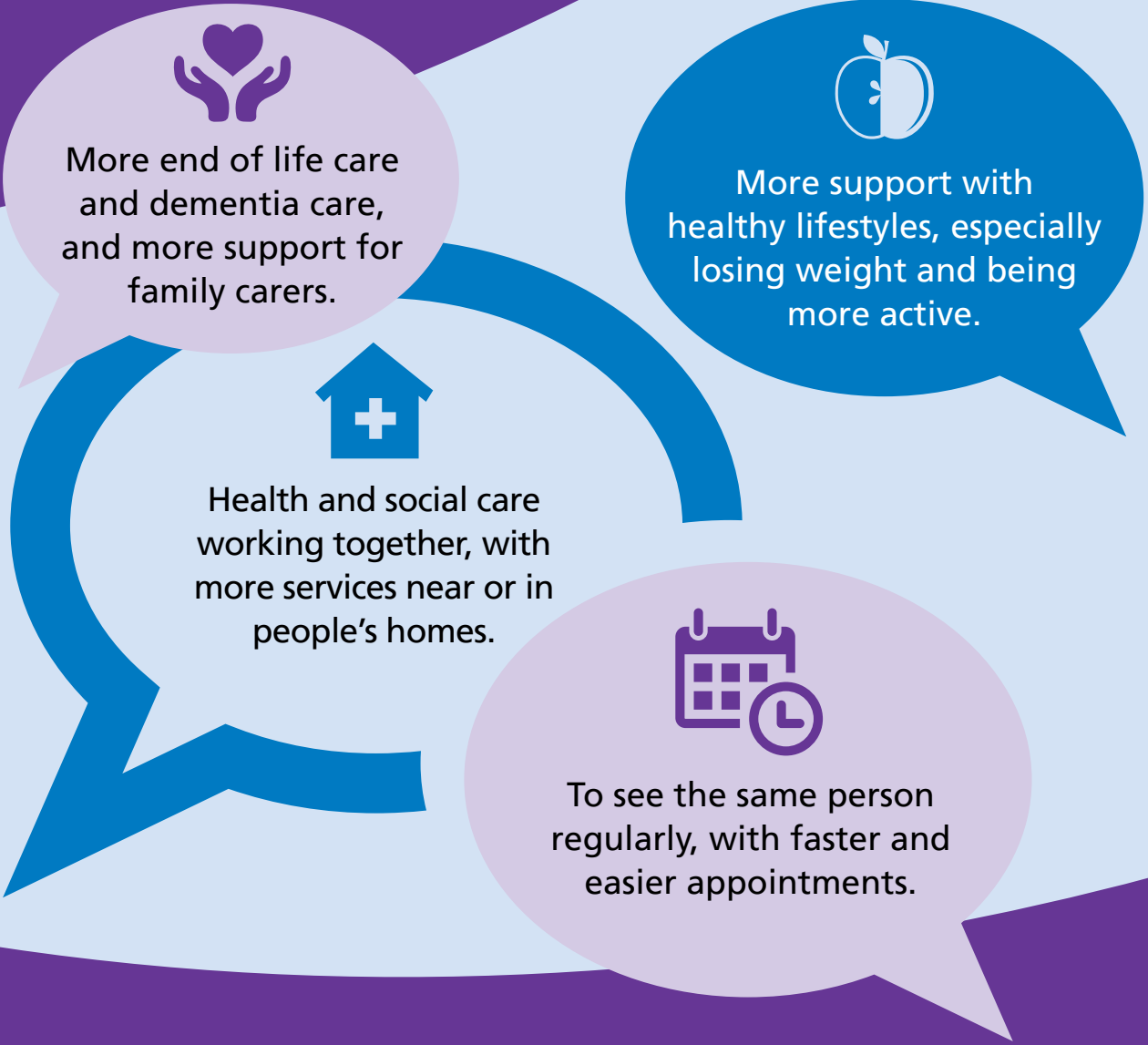
We aim to:

- ✓ Prevent ill health by helping people stay well
- ✓ Deliver excellent care, closer to home, by connecting the care from the NHS, social care, community and voluntary organisations
- ✓ Give local people the right support to look after themselves when diagnosed with a condition
- ✓ Intervene earlier before people need to go to hospital.

Local care means better access to care and support in people's own communities rather than in a main hospital.



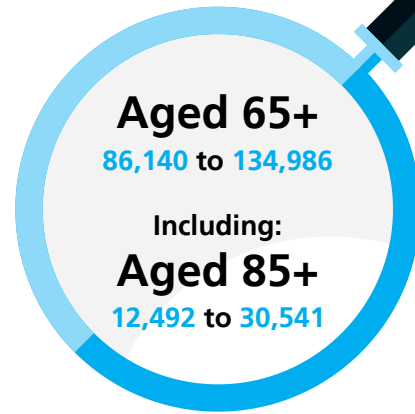
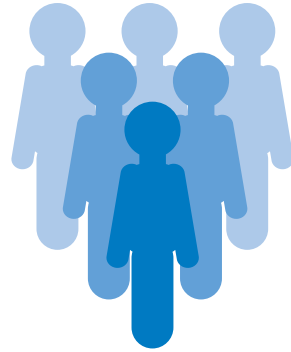
You say you want:



We expect the population in west Kent to grow by

85,500
(18 per cent)

between 2015 and 2035, with high increases in the number of people who are 65 and over.

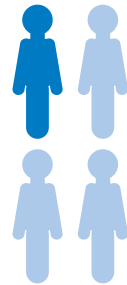


Life expectancy is **11.9 years less** for people living in the poorest areas than for those living in the most affluent areas.



Registered patient population **491,000** (1 January 2018).

One in four people will have a mental health problem at some point in their lives.



There are an estimated **14,300** people who are classed as 'high risk' and have multiple long term conditions and are frail.

National increase of **more than 15 per cent** in number of GP consultations.



In 2017/18 A&E attendances **increased by 3,443 (2.4 per cent)** at Maidstone and Tunbridge Wells Hospitals.



Family doctors are key to patient care. We are ensuring strong and resilient general practice is at the heart of local care and are supporting practices to:

- work differently through better use of technology
- co-operate, collaborate and combine
- improve access to GP services between 8am and 8pm Monday to Friday and weekends as needed.

We are ensuring a health and care team for each of our seven cluster areas, including GPs, nurses, therapists, mental health workers, social care and pharmacists. These teams will focus on doing everything possible to keep people with more complex needs well, supporting them at home and after a hospital stay.





We want to help people with complex needs like Dorothy by:

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Helping Dorothy to look after herself.



Organising her care better.



Helping her live safely at home.



Responding rapidly to her at home when she becomes unwell and needs support.



Making sure Dorothy can get home from hospital quickly and safely.



Joining-up the team looking after her.



Giving Dorothy, her GP and the people looking after her better access to expert advice and faster access to her test results in the community.



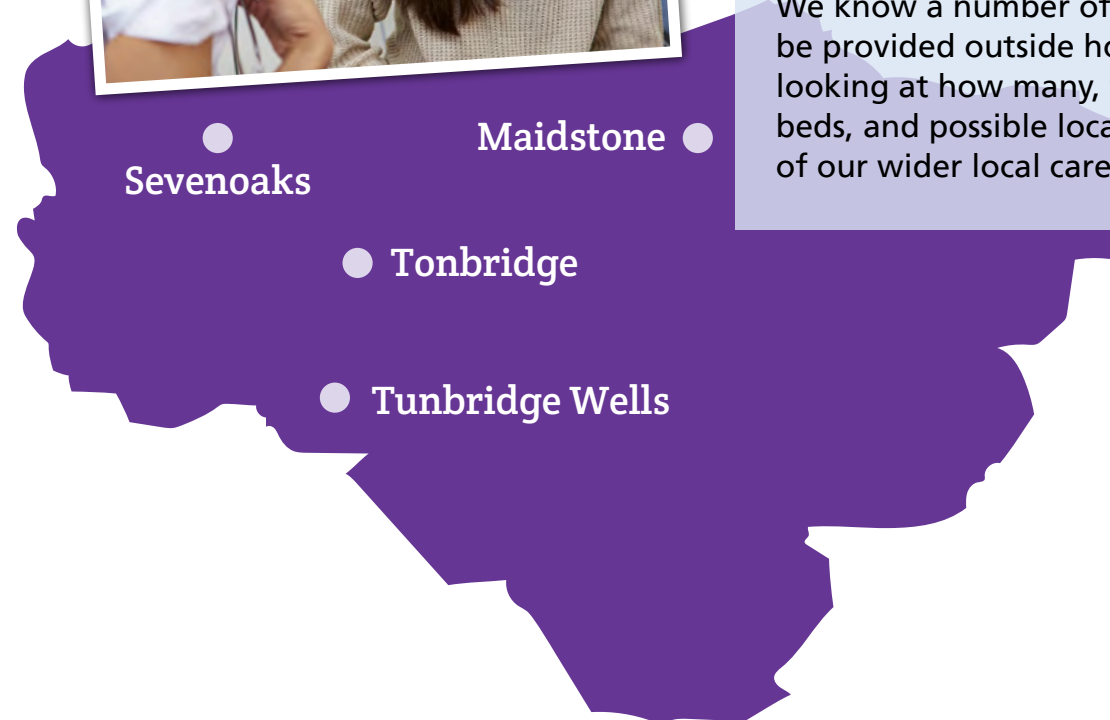
Having one number for her to call for help, advice or support.

Local care hubs and beds in the community



Some services need to be for a bigger area, and to be based together, in a hub. We are looking at which services these are, where they could be based, and how we can join up with other public sector or voluntary services to give people a wide range of support.

We know a number of beds need to be provided outside hospital. We are looking at how many, what sort of beds, and possible locations, as part of our wider local care model.



We are:



Considering the needs of our population, its projected growth and what workforce is needed to deliver services, alongside what is safe, cost effective and sustainable.



Working very closely with our partners in the NHS, local government, and the voluntary sector



Looking to involve you, and hoping to hear your views. We will be coming out to talk to community groups between April and July 2018, and will be running roadshows in public places and at events. We will wrap this up with three big events for people to hear about the options and have their say.

If you'd like to be involved with this work, please email nelcsu.engagement@nhs.net or phone **03000 424348**. You can find out more at our website www.westkentccg.nhs.uk Or to receive regular updates and get involved in shaping local healthcare services join our Health Network by contacting the email and phone number above.

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UPDATE ON CLINICAL COMMISSIONING GROUP (CCG) DISTRICT NURSING SERVICES

Health Liaison Board - 9 September 2020

Report of Chief Officer People and Places

Status: For Information

Key Decision: No

Executive Summary: This report provides Members with an update on the current District Nursing Service operated by NHS by the Clinical Commissioning Group (CCG) in West Kent and Dartford, Gravesham and Swanley (DGS)

This report supports the Key Aim of providing the right support at the right time, reducing health inequalities and improving health and wellbeing for all

Portfolio Holder Cllr. Kevin Maskell

Contact Officer Hayley Brooks Ext. 7272

Recommendation to Housing and Health Advisory Committee: That the information in the report be noted.

Introduction and Background

- 1 Community nursing services, including District Nurses, have traditionally provided reactive nursing care for housebound residents. District nursing services play an important role in helping people to maintain their independence by supporting them to manage long-term conditions and treating acute illnesses.
- 2 In 2013, the Department of Health, NHS Commissioning Board and Queen's Nursing Institute set out a model for the future of district nursing. This stated there should be a focus on enabling a move from the acute to community settings and enhanced partnerships through multi-disciplinary teams (MDT's) to deliver services through joint patient assessments tailored to patient needs.
- 3 Community and district nurses now provide a wider range of services to meet the health and medical needs of people, providing vital support services to local people, often from their at home and in local communities. They work as part of integrated nursing teams linked to GP surgeries, alongside community and practice nurses within local multi-disciplinary teams.
- 4 A 2016 King's Fund report 'A quality framework for district nursing' set out nine characteristics for good quality care in district nursing, these were:

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- Caring for the whole person
- Continuity of care
- Personal manner of staff
- Scheduling and reliability of appointments
- Being available between appointments
- Valuing and involving carers and family members
- Nurses acting as co-ordinators and advocates
- Clinical competence and expertise
- Patient education and support for self-management

5 CCG representatives will attend the meeting to update Members on this service.

Key Implications

Financial

There are no financial implications for the Council associated to this report.

Legal Implications and Risk Assessment Statement.

There are no legal implications for the Council associated to this report.

Equality Assessment

No decision is required as part of this paper and therefore no perceived impact on end users.

Conclusions

For Members to note the details about the District Nursing Services provided by the Kent & Medway Clinical Commissioning Group in West Kent and DGS, presented by CCG representatives.

Appendices None

Background Papers: <https://www.qni.org.uk/wp-content/uploads/2016/09/vision-district-nursing.pdf>
<https://www.kingsfund.org.uk/publications/quality-district-nursing/framework>

Sarah Robson
Chief Officer People and Places

Health Liaison Board Work Plan 2019/21 (as at 25/08/20)

9 September 2020	4 November 2020	27 January 2021	Summer 2021
<p>Sevenoaks Area Dementia Friendly Communities Forum</p> <p>GP Finance to include work force planning</p> <p>Invitee - Men's shed project</p> <p>Update of Local Care Plans (deferred from meeting on 5.2.20)</p> <p>Update on CCG District Nursing Services (deferred from meeting on 5.2.20)</p> <p>Update from DGS ICP</p> <p>Update from WK ICP</p>			

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